

Kea Terms & Conditions 1 April 2008 - 31 March 2009

PLEASE NOTE our Terms and Conditions vary - please ensure you read the Terms and Conditions for the correct rate period.

TERMS AND CONDITIONS FOR RENTALS FROM 1 APRIL 2008 - 31 MARCH 2009

STANDARD RATES INCLUDE:

- Standard excess insurance cover
- Unlimited kilometres for all vehicle types
- Diesel Tax
- All living equipment
- Full water tank and gas bottle(s)
- Nationwide roadside assistance & free phone help-line
- Extensive travel information pack
- Cleaning fee, Extra Driver Fee
- 12.5% G.S.T. (Goods and Services tax), 1.75% Credit Card Fee

MINIMUM RENTAL DURATION AND COSTINGS

Minimum rental period: 5 days. Minimum rental is extended to 10 days for the travel period from 20 December to 05 January. Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick-up or drop off is always counted as a full day irrespective of what time it is collected or dropped off.

LONG-TERM RENTAL

Special conditions apply for rentals of 50, 75 and 100 days – for details see rates.

RENTAL LOCATIONS (VEHICLE COLLECTION AND RETURN)

Auckland, Christchurch

OFFICE HOURS

Monday to Friday/Public Holidays:	08:00 - 17:00
Saturday/Sunday:	08:00 - 13:00

All branches are closed on Christmas Day (25 December)

ONE WAY RENTAL FEE

One-way rentals are available between depot locations. A one-way rental fee of NZ\$ 275 will apply to rentals between 1 October 2008 and 31 March 2009.

LICENCE AND MINIMUM AGE

A valid national driver licence is required. Non-English language national driving licences must be presented in conjunction with an official translation or valid international drivers licence. The minimum age is 21 years.

TRAFFIC LAWS

The hirer is liable for all fines and penalties in relation to the driver's use of the vehicle or the vehicle itself incurred during the rental period plus an administration fee of NZ\$ 25 for each infringement or penalty notice that has been redirected by KEA to the hirer.

STANDARD EXCESS INSURANCE COVER

All KEA Campers vehicles come with comprehensive insurance cover. A standard excess of NZ\$ 5,000 applies in the event of any damage to either our vehicle or third party property. The hirer will also be fully

liable for demurrage - the daily rental rate for the period the vehicle is off fleet for accident repairs (max 7 days) - and for replacing or repairing damaged windscreens and tyres. A security bond of NZ\$ 5,000 will be taken on vehicle collection. The security bond can be paid by cash, traveller's cheques or credit card. Should the bond be paid by credit card the amount will be debited to your account immediately, any currency fluctuations are not the responsibility of KEA Campers. The bond is fully refundable on return of the vehicle to the agreed location, on the agreed date in clean condition with no damage incurred to the KEA Campers vehicle or third party property, with a full tank of fuel, the toilet cassette and waste water tank emptied and no equipment lost or damaged.

KEA CAMPERS OFFER THE FOLLOWING OPTIONS TO REDUCE OR WAIVE THE STANDARD EXCESS:

Excess Reduction 1

Excess Reduction 1 at NZ\$ 25 per day will reduce the excess for any damage to either vehicle or third party property to a maximum of NZ\$ 2,000. The hirer, however, will be fully liable for demurrage - the daily rental rate for the period the vehicle is off fleet for accident repairs (max 7 days) - and for replacing or repairing damaged windscreens and tyres. The bond of NZ\$ 2,000 can be paid by cash, traveller's cheques or credit card: a manual imprint of the credit card will be taken. The bond is fully refundable on return of the vehicle to the agreed location, on the agreed date in clean condition with no damage incurred to the KEA Campers vehicle or third party property, with a full tank of fuel, the toilet cassette and waste water tank emptied and no equipment lost or damaged. The total insurance charge is limited to a maximum of 50 days or NZ\$ 1,250.

Excess Reduction 2

Excess Reduction 2 at NZ\$ 35 per day will waive the excess for any vehicle and third party property damage and the cost of replacing or repairing windscreens and tyres. Overhead and under-body damage on the rented vehicle is also included. However, a security deposit of NZ\$ 250 is payable at the time of pickup to ensure that the vehicle is returned to the agreed location, on the agreed date in clean condition with no damage incurred to the KEA Campers vehicle or third party property, with a full tank of fuel, the toilet cassette and waste water tank emptied and no equipment lost or damaged. The total insurance charge is limited to a maximum of 50 days or NZ\$ 1,750.

ALL INCLUSIVE PACKAGE

KEA's All Inclusive Package is available to travellers for NZ\$ 55 per day premium on standard rental rates. The All Inclusive Package includes: • Waiver of insurance excess on any vehicle and third party property damage; the cost of replacing and repairing windscreens and tyres; and the cost of overhead and under-body damage on the rented vehicle • The standard one-way fee on all rentals • Camping table and chairs, sun umbrella and baby capsule or child/booster seat(s).

A security deposit of NZ\$ 250 is payable at the time of pickup. The bond is fully refundable on return of the vehicle to the agreed location, on the agreed date in clean condition with no damage incurred to the KEA Campers vehicle or third party property, with a full tank of fuel, the toilet cassette and waste water tank emptied and no equipment lost or damaged.

IMPORTANT

The hirer is fully liable for any damage to the KEA Campers vehicle or third party property if: 1. The terms of the rental contract are breached; 2. Damage to the vehicle is caused by careless, wilful or reckless driving; 3. Driving under the influence of alcohol or drugs; 4. Driving on restricted roads; 5. Water submersion or salt water damage caused through own fault. In case of any damage to the KEA Campers vehicle or third party property a second bond will be collected to cover the excess for any subsequent damage.

RESTRICTIONS

KEA Campers/Motorhomes can only be driven on sealed/bitumen or well-maintained access roads. No vehicle is to be driven on the following roads: Skippers Canyon Road, Ball Hutt Road, 90 Mile Beach, all unsealed ski access roads. No animals permitted in vehicles. No smoking permitted in vehicles.

REPAIRS

Repairs of up to NZ\$ 100 may be affected without authorisation and will be reimbursed. Amounts above NZ\$ 100 require approval from KEA on-road assistance.

VEHICLE RETURN

All vehicles must be returned with a full fuel tank. Refuelling at our depot will be charged at NZ\$ 2.50 per litre of fuel plus a handling fee of NZ\$ 15.

CANCELLATION FEES

Fees in Percentage of Gross Rates if:

25 days before pick-up	No Fee
24 days to 6 days before pick-up	5%
5 days to 0 days and no show	50%
If vehicle is returned early	No Refund

MULTIPLE RENTALS – MINIMUM OF 5 DAYS PER COUNTRY

Multiple rentals can be combined to qualify for a longer term rental rate. Australia and New Zealand rentals can be combined to qualify if travel is within a 12 month period.

ADDITIONAL EQUIPMENT

To be booked at time of reservation and payable on vehicle collection

- Camping Table NZ\$ 30 per rental
- Camping Chair NZ\$ 20 per rental
- Beach Umbrella NZ\$ 20 per rental
- Baby Capsule, Child/Booster Seat NZ\$ 50 per rental
- GPS Navigation System NZ\$ 5 p/day (min NZ\$ 75 –max NZ\$ 250)

CHANGE OF VEHICLE

If, for reasons beyond our control, the reserved vehicle is not available, we reserve the right to substitute a comparable or superior vehicle at no extra cost to the client. This shall not constitute a breach of contract and does not entitle the renter to any form of refund.

TAXES AND LOCAL STATE TAX

All charges include 12.5% GST. All rates and conditions are subject to change in accordance with changes in government taxes.

CHANGES OF CONTRACT

Changes to the contract are only valid in writing. Verbal changes are invalid unless confirmed in writing.

GENERAL

Any claims or legal action in connection with the provision of our services to the client will be governed by the laws of New Zealand. Any claim or legal action against the suppliers is likely to be subject to the terms and conditions of our contract with them.

PLEASE NOTE

Rates and conditions may be subject to change. Whilst including the same facilities, some campervans may have different layouts to those shown. All measurements and volumes shown are approximate. The information provided on the website is subject to change without notice.